

encompass electronic transaction records, settlement reports, manual voucher forms, CSC call records, statistical reports, and forms. The Contractor may purge data quarterly. The Contractor shall provide the appropriate State and county offices with a monthly report containing a list of items to be destroyed at the next quarterly purge, and the intended method of destruction. The Contractor shall ensure that confidential and sensitive data is destroyed such that there will be no further access to the data by any individual. At the State or county's request, the Contractor shall transfer information or documents that the State or county wishes to retain. The format for transfer of information and/or data shall be specified during the Design Phase.

Meets Requirement: Yes _____ No _____

Description (if any): _____

6.6 Transaction Processing

The Contractor shall have the capability to receive and process transactions from POS terminals and ATMs. Transactions may be routed through a commercial network or switch, a direct connect, or through a proprietary transaction route where the Contractor acts as acquirer. Transactions shall be processed in accordance with the Quest Operating Rules. The Contractor shall ensure that clients access their Food Stamp accounts only at POS terminals at FNS authorized retailer locations. Cash accounts may be accessed through participating ATMs or POS terminals.

Meets Requirement: Yes _____ No _____

Reference Document: _____ Page(s) _____

Description: _____

6.6.1 Transaction Authorization or Denial

The Contractor shall authorize a transaction only if:

1. The transaction is initiated through a valid terminal, third party processor or network
2. The retailer has a valid FNS authorization number (for Food Stamp transactions)
3. The card authentication value is verified
4. The card status is "active"
5. The client PIN is verified
6. There are sufficient funds in the account to cover the amount of purchase or cash withdrawal and any fees or surcharges that are the cardholder's responsibility

If any one of these conditions is not met, the Contractor shall deny the transaction and transmit a denial message to be printed on the transaction receipt. It is understood that the Contractor cannot validate that a transaction has originated from an authorized terminal if the transaction is routed by a third party processor. In this case the transaction shall be deemed to be from a valid terminal based upon the representation of the third party in accordance with the agreement to participate and to comply with operating rules. The Contractor has an ongoing obligation to

certify, monitor and manage the participation of third party processors to provide confidence in the integrity of third party transactions.

The Contractor shall ensure that a recipient benefit account is not overdrawn and shall assume all liability if an account is overdrawn.